

# **ACCESS STATEMENT**

## **Introduction**

The 8-bedroom guesthouse, trading as 'Clifton House', can cater for the needs of many visitors. The following statement is a summary of the facilities provided. If you have any questions, which haven't been addressed in the statement, please get in touch.

## **Pre-Arrival**

The physical structure and layout of the building makes the premises unsuitable for people with serious mobility impairment.

It is possible to accommodate guests with a hearing or visual impairment if they are accompanied so as to ensure their safety.

Information about 'Clifton House' can be accessed via it's basic website.

Contact is available via a standard telephone or e-mail. Details can be found on the final page of this statement.

This access statement is available in all the Welcome Folders. A version in larger font is available upon request.

The nearest bus stop is an approximate 5-minute walk away.

Trams go right along the Promenade from Starr Gate to Fleetwood. The nearest tram stop is an approximate 5-minute walk away.

The nearest major train station is Blackpool North, which is either a 10 minute car or taxi journey away or an approximate 30 minute walk away.

Blackpool International Airport is a 20-minute car or taxi journey away.

A Taxi can be booked for you. Please ask.

For the most up-to-date information on public transport accessibility issues please contact the relevant authority.

Blackpool Town Centre is approximately a 15-minute walk away, a 5-minute car, taxi or tram journey away.

## **Arrival & Car Parking Facilities**

If arriving by car, you may park for FREE on the opposite side of the road to 'Clifton House' or on most of the surrounding roads.

There are 2 pay& display car parks within a 5-minute walking distance from 'Clifton House'.

There is also a manned secure car park 5 minutes walk from 'Clifton House'.

Assistance with luggage can be arranged if required.

A contact telephone number is displayed externally.

### **Main Entrance & Reception**

Access to the standard front door is via a one stone step, which has an inch high metal lip.

A second door is a metre behind the front door and is of standard width.

The entrance hall is on the level and has a short piled fitted carpet.

Immediately to the left is a dry lounge, with bench seating. Wheelchairs, and Pushchairs can be stored in this room. The room has a short pile fitted carpet.

Approximately 3 metres along the hallway on the left hand side is a Bar lounge, which leads to the dining area. Both have a short pile fitted carpet.

A metre past the Bar door is the reception desk where registration takes place.

Telephone contact is available 24 hours a day either by person or answer machine.

All prices are available at reception.

### **Public Areas – General (Internal)**

The building has 3 floors, Ground, 1<sup>st</sup> & 2<sup>nd</sup> floors. Except for bedrooms, toilets and main bathroom, all public areas are on the ground floor.

Corridors, stairs, bedrooms and public areas are well lit and have a fitted short pile carpet.

*The stairs from ground floor to first floor are of normal dimensions. There are 11 steps to climb, turn to the left and then four steps to the first floor bedrooms. There is a further 10 steps, turn to left and then four steps to second floor bedrooms*

### **Customer w.c.**

There is a toilet on the first floor. After climbing 11 steps. There are 3 steps into toilet and 1 step to toilet level. There is a wash hand basin and grab rail.

### **Dining Room and Bar**

All meals are served in the dining room on the ground floor.

Dining room furniture is moveable within reason.

Chairs are all without arms.

Special diets, i.e. vegetarian. Can be catered for with prior notice. Anyone with a life-threatening allergy, i.e. peanut, shellfish, cannot be catered for.

The bar lounge doesn't have set hours, but is generally open until about 11.00 pm.

The bar seating is bench style; there are no seats with arms.

### **Laundry**

Not available.

### **Leisure Facilities**

None available.

### **Bedrooms**

There are 8 bedrooms in total.

All bedrooms are fitted with a short pile carpet.

All bedrooms have a colour TV. (Mainly wall mounted) with remote control.

All bedrooms have an electric kettle.

All bedding is non-feather.

All bedrooms are NO SMOKING

All bedrooms have a 30-minute fire resistant door and smoke detectors.

With the exception of the bunk beds, all other beds are divan beds.

5 bedrooms have an en-suite.

All double beds are accessible from either side.

Single beds are accessible from one side.

There are 4 bedrooms on the first floor. They comprise of 2 x Double En-suite rooms (1 double bed in each). 1 x family en-suite room (1 double bed & 1 bunk bed). 1 x standard single room with a 4'0" bed. There are 4 bedrooms on the second floor comprising of 1 x family en-suite (1 double bed & 1 single bed), 1 standard double room with a double bed, 1 family en-suite (double bed & bunk bed) and 1 standard single with a 4'0" bed.

### **Bathroom, shower-room and w.c. (En-suite or Shared)**

There is a guest toilet on the first floor with hand washbasin.

The second floor has a bathroom with a step in shower, toilet and hand wash basin.

5 bedrooms have their own en-suite bathroom, comprising of a step in shower. Toilet and hand wash basin. Please note Room 3 & Room 8 the toilet is run by an electric saniflow and only paper toilet tissue can be used. (No moist toilet tissues etc). 2 Bathrooms have tiled flooring the remaining bathrooms have lino flooring.



## **Frontage of Clifton House**

A wooden bench provides a seating area.

There are window boxes, hanging baskets, and various shrubs in tubs to the front.

Smoking is permitted outside. A wall-mounted ashbin is provided for the safe disposal of cigarette butts.

## **Additional Information**

Clifton House is open seasonal from approximately march until November.

From 1<sup>st</sup> July 2007 smoking is not allowed on the premises other than the 3 designated bedrooms on the second floor

A fire alarm is fitted which rings very loudly on all levels.

The front door can be used for evacuation.

Emergency lighting is fitted to ground, 1<sup>st</sup> and 2<sup>nd</sup> floors.

With the exception to guide dogs, no other pets can be accommodated.

There is a water-filled fire extinguisher on all floors.

There is generally a good reception for mobile phones from all areas.

Medications, special dietary foods and baby milk can be stored in the kitchen fridge. Although not available 24/7 a cool box with frozen ice blocks is available for nighttime use.

All rooms are provided with a guest information folder. Amongst other useful information, this contains telephone numbers for emergency medical and dental services.

Clifton House is situated off central promenade.

## **Contact information**

Address **38, Bairstow Street, Blackpool, Lancashire, FY1 5BN**

Telephone **01253 621165**

E-mail **carole.cregan38@gmail.com**

Website **www.cliftonhousehotel.net**

Hours of operation **24 hours in the event of emergencies**